

Dear seller,

It is highly important for us to be able to provide a reliable and safe experience for both buyers and sellers. This creates trust on our platform, a good customer satisfaction and ultimately better sale results.

In order to guarantee a reliable and safe platform, we want to take this opportunity to explain the rules of selling on Catawiki once more. You will also find all the details in our [Terms and Conditions](#).

Rules for selling on Catawiki

Why make rules for selling on Catawiki?

- To provide an agreeable buying and selling experience for our users
- To minimise the risk for buyers
- To provide equal opportunities for all users
- To comply with (international) legislation and regulations

General rules for selling lots:

1. A seller is the rightful owner of an offered lot and must be authorised to sell the offered lot.
2. A seller offers lots for which trade is permitted.
3. A seller must provide clear, honest and accurate descriptions and photos of the offered lots and mention any defects or flaws.
4. A seller must comply with all tax laws and applicable (commercial) regulations and register with their correct information such as, when selling commercially, the details of their company.
5. A seller is not permitted to offer the same item through other sales channels while that item is being offered for sale on Catawiki.
6. A seller must send the lot to the buyer within 3 working days after the buyer has sent their payment (and Catawiki has notified them of the receipt of that payment) and provide a 'Track & Trace' number (unless the buyer has chosen to pick up the lot).
7. In the case of any issues, sellers and buyers must find a solution that they are both satisfied with. Catawiki can mediate if necessary.

What is not allowed on Catawiki?

- Harassment of other users and employees of Catawiki
- Offering lots that are not authentic
- Offering lots that infringe intellectual property rights
- Using materials from other users, including photographs
- Bidding on your own lots with your own account(s) and/or asking others to bid with the intention of inflating the price artificially (shill bidding)
- Using personal data of other users for anything other than the organisation and completion of the transaction.

- To make a sales agreement with a user without the mediation of Catawiki, with the aim to avoid commissions
- Tax evasion through the use of the Catawiki's platform
- Offering lots as part of a fake transaction with the goal to launder money

Catawiki will regularly perform (data) analyses to ensure that all users comply with the rules and agreements as stated above. A violation of one of the aforementioned agreements will consecutively lead to a warning or even a temporary or permanent block of the Catawiki account.

Professional sellers and additional criteria:

As a seller, you are personally responsible for complying with the tax legislation and commercial law in your country of residence and any other countries where you are active or from where you send your lots. Professional sellers, i.e. sellers who independently run a business and offer lots on Catawiki commercially, are obliged to register with the details of their company, including, if available, a valid Chamber of Commerce and VAT number. You may be a professional seller if you:

- regularly put a large number of lots up for auction
- regularly offer new lots that you have not manufactured for your own use
- offer lots as an agent for other people
- also buy lots on Catawiki with the goal of reselling
- regularly sell the same type of lots
- make at least €50,000 by selling lots in a year on Catawiki

If we decide that you meet one or more of these criteria, we will discuss with you whether you should register as a Pro Seller on Catawiki. In this case, it does not matter whether you sell on Catawiki full-time or only part-time. If you have any questions or doubts about your position, please contact a (tax) adviser in the country in which you operate. This must be someone who will be able to provide you with more information about your tax and other obligations as a business owner.

We hope to have informed you sufficiently. Please contact us if you have any more questions.

Kind regards,

The Catawiki team